

Table of Contents

AINO KOIVISTO, MIKKO T. VIRTANEN, AND HEIDI VEPSÄLÄINEN
Applying conversation analysis to digital interaction 7

I Casual mobile messaging

MICHAL MARMORSTEIN
Why say ‘hi’?
Framed openings in Hebrew WhatsApp messaging 43

AINO KOIVISTO
Proposing joint activities in WhatsApp group messaging
Notes on action formation, action ascription and response relevance 70

KATHARINA KÖNIG
Response design in WhatsApp chats
Contextualising different stances of confirmation and agreement in
text-based interactions 95

II Social media

LYNN DE RIJK AND WYKE STOMMEL
Where to start?
Initiating post-match chat interaction on Tinder 127

HELENA NURMIKARI
The Finnish *anteeks(i) mitä* ‘sorry what’ as a resource for expressing affect
on Twitter 148

III Video conferencing

ELINA SALOMAA AND ESA LEHTINEN

Graphicons as a vehicle for eliciting negative emotions in multimedial
workplace interaction 173

MIKKO T. VIRTANEN AND JARKKO NIEMI

Thanking and positive assessments in video-mediated workshops
Managing creativity exercises remotely 208

IV Human-computer interaction

SALLA KURHILA AND LARI KOTILAINEN

Computer as a conversational partner
Responding to the uncomprehending computer 239

HEIDI VEPSÄLÄINEN AND HENNA PAAKKI

Unknowingly conversing with a non-human
How can a bot deceive a telescammer? 259

Transcription symbols 281

List of Contributors 282

Abstract 285